

Digitimer Product Registration

Please take a moment to complete our product registration and customer satisfaction questionnaire, either using the form below which can be mailed or faxed to us or by filling in the version on our dedicated product registration web page (www.digitimer.com/support). Customer Feedback & Product Registration fulfills an important requirement for our ISO 9001 accreditation and is also extremely important to you as it ensures that we can contact end users with important news about your product, such as upgrades and safety announcements. Your registration & contact details will NOT be passed onto any other company.

All our products include a 12 month warranty, however, we now offer a **TWO YEAR WARRANTY** on all items **manufactured by Digitimer** which are registered with us. To apply for this offer, your product registration details must reach us within 28 days of delivery.

Your Details

Title: Initials: Family Name:

Department:

School/Institute/Building:

Establishment:

Street/District:

State/Province: Town/City:

ZIP/Postcode: Country:

Telephone: Fax:

E-mail:

Product Details

Product Code(s) (e.g NL104A, DS3 etc) Serial Number(s)

<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

If you are registering a complete system or range of items supplied together, please complete the section above for only ONE of the items supplied and tick this box

Purchase Date: For Office Use Only:

Customer Satisfaction Questionnaire

Q1 Have you ever ordered a Digitimer product before? Yes No

Q2 Overall how would you rate your experience of Digitimer?

Very Good *Very Poor*

Q3 How satisfied are you with the service you have received on this occasion?

Very Satisfied *Very Disappointed*

Q4 If you needed advice prior to your purchase, how helpful were our staff?

Very Helpful *Very Unhelpful*

Q5 How likely are you to recommend Digitimer to a colleague?

Very Likely *Very Unlikely*

Q6 How likely are you to make a purchase from us again?

Very Likely *Very Unlikely*

Q7 IF you purchased through one of our representatives can you please provide their company name below?

Please use the space below to make any additional comments:

Please complete and return this form to us OR use the online version:

Mail: Digitimer Ltd, 37 Hydeway, Welwyn Garden City, AL7 3BE, UK

Fax: +44 (0)1707 373153

Online: www.digitimer.com/support

**THANK YOU FOR PURCHASING FROM US
PLEASE TAKE A MOMENT TO:**

**Alternatively
Register
Your Purchase
Online**

www.digitimer.com/support

1. REGISTER YOUR PRODUCT

2. EXTEND YOUR WARRANTY*

3. GIVE US SOME FEEDBACK

SEE INSIDE FOR MORE DETAILS...

Digitimer Ltd

37 Hydeway

Welwyn Garden City

AL7 3BE, UK

Tel: +44 (0)1707 328347 Fax: +44 (0)1707 373153

Email: sales@digitimer.com

* Extended warranty offer only applies to products manufactured by Digitimer Limited which are registered by the end user of the product.